

Questions and Answers

Round 2

Question #	Question	Solicitation Reference	Response
9	"Will the Government exclude the list of acronyms from page count for Volume II?"	L.15 GSFC 52.215-201 Proposal Preparation - General Instructions (JUL 2014), (b) Proposal Content and Page Limitation (1)	Amendment 000002 was issued on 06/29/2015 to exclude the list of acronyms from the page count for Volume II.
10	"Since the Government requires the contractor to use the ROMS application for certain management processes and requires integration with various contractor systems, will the Government please provide system information such as the software components or products that comprise ROMS, and include a general description of the various functional requirements ROMS supports?"	Attachment A - Statement of Work (SOW), including Enclosure 1, Cost Mission Model and Enclosure 2, Core Sustaining Engineering Modeling	See separate document entitled: Response to Question 10.
11	"The Government requires use of the Government-furnished Maximo CMMS software for work control management. Will the Government please provide the current installed version of Maximo, a brief description of the current functions provided by the Maximo CMMS, and provide information regarding the Maximo system modules installed/used/available?"	Attachment A - Statement of Work (SOW), Section 2.1, Program Controls	<p>The current installed version of Maximo® is: 7.5.0.3.</p> <p>The following Maximo® modules are in use:</p> <ul style="list-style-type: none"> • Assets – Assets, equipment, and property management module. Includes locations, meters, condition monitoring, and failure codes • Inventory – Inventory tracking and planning module. Includes item master, tools, stock, usage, and storeroom information • Planning – Module for creating job plans including hazard and safety plans or preventative maintenance of assets • Preventive Maintenance – Module for managing preventive maintains on range assets • Purchasing – used for purchasing items for work orders and projects, generates purchase requests, purchase orders, and receipts of items. Also contains the list of approved vendors • Work Orders – Work order tracking of generated maintenance activities Preventive and Corrective maintenance activities as incidents occur. This module also provides assignment and reporting functions for work orders. • Administration – System administration functions • Security – User access and control Management
12	Will the Government provide the number of ROC II Maximo users or seats available to the contractor, the degree of responsibility for system administration/updates and level of permissions/rights granted to the contractor for use of the system?	Attachment A - Statement of Work (SOW), Section 2.1, Program Controls	<p>Currently, there are 110 user seats capable of being utilized between the Offeror and NASA.</p> <p>The Offeror should assume the contractor will have control to most of the system administration/updates and level of permission/rights. The Offeror, however, will be able to utilize the supplier support desk for updates, patches, and most administrative activity.</p>

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13	"Can the Government confirm it is using a Product Lifecycle Management (PLM) software system for Configuration Management and identify the existing Government-Owned Configuration Management (CM) software system that is in use and integrated with ROMS?"	Attachment A - Statement of Work (SOW), Section 2.9, Configuration Management	The Government confirms that it is using a PLM software system for Configuration Management. The existing Government-Owned Configuration Management (CM) software system that is in use and integrated with ROMS is: Range Configuration and Document Management System (CDMS)
14	"In the proposal instructions (and corresponding Sec M evaluation criteria) the Government defines a requirement for "The offeror shall provide its approach to providing engineering upgrades, including....., and control services during time periods between mission operations. The term "control services" does not seem to be used anywhere else in the solicitation. Will the Government please clarify exactly what is meant by control services, in this context?"	L.18 GSFC 52.215-210 Mission Suitability Volume Instructions (Competitive) (COMPETITIVE) (JAN 2015), Subfactor B - Management Approach / M.5 GSFC 52.215-310 Mission Suitability Factor (MAY 2014), Subfactor B - Management Approach	An amendment will be issued to remove the term "control services".
15	"We understand that the Range Operations Management System (ROMS) was a required deliverable on the first ROC proposal, and is currently sustained by the incumbent ROC contractor. In the ROC II RFP we do not see requirements for sustaining ROMS – who will be performing that function? Is the Government asking the contractor to maintain ROMS? If so, please provide additional detail about this requirement (platform, scope, etc.)"	Attachment A - Statement of Work (SOW), Section 2.14 Range Scheduling Services	The ROC II contractor will be responsible for maintaining the ROMS that enables accurate, timely, and coordinated project planning and insight, and is accessible by authorized personnel. In detail, the ROC II Contractor will be responsible for maintaining the input and the software. The hardware will be maintained under the Agency Consolidated End-user Services (ACES) contract.
16	"Please clarify the requirements for the staffing plan within Subfactor B. Is it expected to be a standalone plan (e.g., PMP or RMP)? Is it included in the 150 page limitation?"	L.15 GSFC 52.215-201 Proposal Preparation - General Instructions (JUL 2014), (b) Proposal Content and Page Limitation (1) /L.18 GSFC 52.215-210 Mission Suitability Volume Instructions (Competitive) (COMPETITIVE) (JAN 2015), 3. Mission Suitability Instructions by Subfactor, Subfactor B - Management Approach	The staffing plan within Subfactor B is not expected to be a standalone plan. The offeror's staffing plan will be included in the 150 page total limitation for the Mission Suitability Proposal. For the purpose of clarification, the staffing plan associated with the 60-day phase-in period will be included in the phase-in plan that will be excluded from the 150 page total limitation.

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17	"Please clarify the expected contents of the PMP. Is the content described in the two paragraphs following the PMP definition (i.e., the paragraphs beginning: "The offeror's management process shall demonstrate its approach to addressing proposal task requests..." and "The Offeror shall describe approaches to provide sustaining engineering services...") to be addressed in the PMP (which is excluded from the 150 page limitation), or are they to be addressed outside of the PMP (and included in the 150 page limitation)?"	L.18 GSFC 52.215-210 Mission Suitability Volume Instructions (Competitive) (COMPETITIVE) (JAN 2015), 3. Mission Suitability Instructions by Subfactor, Subfactor B - Management Approach	The contents in the two paragraphs following the PMP definition (Ref.: the second and third paragraphs under L.18.3(B)) shall be addressed in the Program Management Plan (PMP) along with the first paragraph under Subfactor B. An amendment will be issued to clarify the instructions to the Offerors regarding the expected contents of the PMP.
18	"Will the Government accept resumes of personnel proposed Critical Positions?"	L.18 GSFC 52.215-210 Mission Suitability Volume Instructions (Competitive) (COMPETITIVE) (JAN 2015), 3. Mission Suitability Instructions by Subfactor, Subfactor B - Management Approach	The solicitation instructs offerors to "describe the positions considered critical to meet the requirements of the contract. The descriptions shall include the rationale for identifying these positions as critical. The descriptions shall also include a list of the qualifications associated with each position. The list shall include the position title, to which the position reports, summary of duties and responsibilities, and minimum education and minimum experience qualifications required for the position." Pursuant to Subfactor B, Management Approach, under Section M of Evaluation Factors For Award, the Government will evaluate offeror's positions considered critical to meet the requirements of the contract; the rationale for identifying these positions as critical; and the descriptions, including a list of the qualifications associated with each position. There is no requirement for offerors to provide resumes for individuals expected to fill the Critical Position proposed.
19	"Will the Government please provide direction that the offeror shall provide a technical approach that demonstrates understanding of all the SOW requirements?"	L.18 GSFC 52.215-210 Mission Suitability Volume Instructions (Competitive) (COMPETITIVE) (JAN 2015), 3. Mission Suitability Instructions by Subfactor, Subfactor A - Technical Approach / M.5 GSFC 52.215-310 MISSION SUITABILITY FACTOR (MAY 2014), 1. Mission Suitability Subfactors and Description of Each Subfactor, Subfactor A – Technical Approach	Pursuant to Section L.18(3), Subfactor A - Technical Approach, under the first paragraph, "The offeror's technical approach shall demonstrate an [overall] understanding of the requirement in the Statement of Work . . . The technical approach shall address the SOW in enough detail to clearly and fully demonstrate that the offeror understands the requirements and the inherent problems associated with the objectives of this procurement." Further, under the second paragraph, the solicitation states " The offeror shall [specifically] address SOW Section 3.1, Project Requirements Management; SOW Section 4.1, Sustaining Engineering Management; SOW Section 4.1, Sustaining Engineering Management; SOW Section 5, Operations and Maintenance; and SOW Section 6.5.1, Airfield Requirements . . ." As such, Section M.5(1), Subfactor A - Technical Approach, discusses how the technical approach will be evaluated based on the instructions stated in Section L.18(3). An amendment will be issued to clarify the instructions and evaluation criteria that the offeror's technical approach shall demonstrate an overall understanding of the requirements in the SOW.

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20	"Attachment N directs the RMP to be submitted 30 days after contract effective date. However, Section B calls out "TBP" and Section L "Proposal Content and Page Limitations" table calls the RMP to be delivered with the proposal. Will the Government please provide direction that the RMP is to be submitted with the proposal?"	Attachment N / L.15 GSFC 52.215-201 PROPOSAL PREPARATION—GENERAL INSTRUCTIONS (JUL 2014)	The Risk Management Plan (RMP) shall be submitted with the proposal. An amendment will be issued to correct any discrepancies in the solicitation.
21	"Please confirm that the contract effective date is the first day following completion of the 60 days Phase-in period; contract award date is the date the Government notifies the contractor that they are the successful bidder; and the Phase-in start date is 60 consecutive days immediately prior to the contract effective date?"	None - General	The 60-day phase-in period will be accomplished through the issuance of a separate firm fixed price contract vehicle that is anticipated to commenced on or about August 1, 2016 for 60 consecutive days. The contract effective date is anticipated to commence on or about October 1, 2016 that is anticipated to commence immediately following the phase-in period . The ROC II contract award date will be the date the Government and successful Offeror enter into an agreement by signing of the contract document (i.e. Standard Form 33).
22	"SOW 2.2 (pg. 13) requires delivery of a Transition Phase-Out Plan in accordance with the contract schedule. Will the Government confirm that the date of delivery of this plan is TBD and will be determined and communicated after the start date of the contract (October 1, 2016) when the successful offeror has assumed full contract responsibility from the current incumbent?"	Attachment A - Statement of Work, Section 2.2, Contractor Phase-out Transition Plan	The Government confirms that the date of delivery of the Transition Phase-Out Plan will be determined and communicated when the successful offeror assumes full contract responsibility.
23	"Are the not-to-exceed rates proposed in Attachment C intended to be used only for the pricing of IDIQ work, and not as ceilings for actual expenditures on IDIQ work?"	Attachment C - IDIQ Direct Labor Rates, Indirect Rates and Fee/Profit Matrices	The not-to-exceed rates proposed in Attachment C are intended to be used for pricing contemplated IDIQ work that shall not exceed the actual rates applied to the issued IDIQ work.
24	"Clarify schedule and objective for fourth phase of the Tri-Mode Command System Implementation Project (if any)?"	Attachment A - Statement of Work (SOW), Enclosure 2, Core Sustaining Engineering Modeling, Tri-Mode Command System Implementation Project (Item X).	There will only be three phases for the Tri-Mode Command Implementation Project. The Schedule breakout calls for four phases over 54 months but only describes required activities for 3 phases, which was an inadvertent error. An amendment will be issued to clarify the schedule.
25	"Is it the Government's intent for offerors to provide a distinct set of plans and methods for each of the 13 projects listed in Enclosure 2 as well as 13 specific BOEs for these projects. Or is it the Government's intent for offerors to use Enclosure 2 as a model of representative projects to develop their BOEs primarily for WBS 4.2?"	Attachment A - Statement of Work (SOW), Enclosure 2, Core Sustaining Engineering Modeling	Offeror's technical approach shall demonstrate an overall understanding of the requirement in the Statement of Work, which includes Enclosure 1, Cost Mission Model and Enclosure 2, Core Sustaining Engineering Modeling. The basis of estimates are to be submitted for the entire potential five year period of performance (Base plus Option periods) at the lowest WBS Level only (WBS Level 3). With regards to Enclosure 2 of the SOW, the Government expects Offerors to define effective and realistic technical solutions and basis of estimates that support their technical approaches and demonstrate an understanding of the sustaining engineering requirements for this solicitation.

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26	"There are numerous references to providing maintenance for the Range assets throughout Section 5 and Section 6. For the Preventative Maintenance effort, we are using our knowledge of the assets provided in the RFP to determine that workload. However, for Corrective Maintenance, there is no workload data in the RFP to allow offerors to accurately assess the amount of maintenance labor required to provide corrective maintenance. Can the Government provide historical corrective maintenance data (past 3 years) for offerors to use to assess the amount of engineering maintenance labor needed to fix problems on the range? Recommendation: Provided workload data to allow an analysis of corrective maintenance work."	Attachment A - Statement of Work (SOW), Section 5 - Operation and Maintenance, and Section 6 - Ground Operations	The Government has determined that the previously provided Contract Historical Data including rates and estimated hours is sufficient to effectively estimate Corrective Maintenance services for this solicitation. To note, the Contract Historical Data that includes the rates and estimated hours can be found on the procurement e-Library at: https://foiaelibrary.gsfc.nasa.gov
27	"We understand that the first ROC RFP asked for the implementation of a DR system as part of ROMS. Will the DR system required for ROC II replace the prior version? If not, how will the two DR systems interact? Recommendation: Clarify DR entry and tracking system requirements."	Attachment A - Statement of Work (SOW), Section 2.5.2 Discrepancy Report	"The contractor shall maintain continual quality of services improvement. The contractor shall utilize the electronic Discrepancy Report (DR) entry and tracking system that is part of the ROMS." An amendment will be issued to clarify SOW Section 2.5.2 Discrepancy Report.
28	"SOW Section 5.2.3 indicates remote operations at PFRR for a period up to twelve (12) continuous weeks while Enclosure 1 Note 3 indicates mobile campaigns will have on-site support duration of 2-months. Will the Government please clarify the duration requirement? Recommendation: Provide a consistent duration requirement for remote operations."	Attachment A - Statement of Work (SOW) Section 5.2.3, Mobile Telemetry Requirements / Enclosure 1, Core Mission Model	The contractor shall support PFRR campaigns and associated mobile range operations annually and shall support these remote operations at PFRR for a period up to twelve (12) continuous weeks. An amendment will be issued to correct Enclosure 1 Note 3 to provide a consistent duration requirement for remote operations.